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The Basics of Interpersonal Communication

By McLean, Scott

Pearson, 2004. Book Condition: New. Brand New, Unread Copy in Perfect Condition. A+ Customer Service! Summary: Each chapter concludes with "Summary," "For More Information," "Review Questions," and "Works Cited." I. INTERPERSONAL COMMUNICATION. 1. Communication Basics. Definition of Communication. Models of Communication. Essential Components of Communication. Communication in Context. Principles of Communication. 2. Perception and Listening. Why don't we all see things the same way? Perception and Awareness. Perceptual Differences. Self-Concept and Perception. Eyes, Ears, Heart. Importance of Listening. Kinds of Listening. Stages of Listening. Barriers to Listening. Improving Listening Skills. 3. Verbal Communication. What is Language? Principles of Verbal Communication. Language as an Obstacle to Communication. Barriers to Communication. Principles of Emotional Communication. Improving Verbal Communication. 4. Nonverbal Communication. What is Nonverbal Communication? Principles of Nonverbal Communication. Types of Nonverbal Communication. Improving Your Understanding. II. FOCUS ON INTERPERSONAL COMMUNICATION. 5. Interpersonal Communication. Self Concept. Self Fulfilling Prophecy. What is Intrapersonal Communication? What is Interpersonal Communication. Why Should we Engage in Interpersonal Communication? Maslow's Hierarchy. Schutz's Interpersonal Needs. Johari Window. Social Penetration Theory. Self-Disclosure. Principles of Self-Disclosure. 6. Relationships. Characteristics of Relationships. Functions of Interpersonal Relationships. Principles of

Reviews

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